

Pollution board resolves 53% complaints received through social media: RTI

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Agra: Central Pollution Control Board (CPCB) is taking cognizance of complaints surfacing on social media. In a span of 10 months, CPCB addressed and resolved 53% of complaints received on social media accounts. Details were revealed following an RTI query by a Noida-based environment activist, Ranjan Tomar.

Tomar had in September 2018, asked CPCB about the number of complaints received on social media. And number of complaints resolved.

The pollution board, in its response, had stated that social media accounts were activated on October 29, 2018. Since then, a total of 2,876 complaints were received as on August 16, 2019. Out of these 1,526 complaints were resolved by agencies concerned.

The CPCB also stated that through social media accounts, it is spreading awareness about environment-related subjects.

Tomar, who is also a lawyer at Delhi High Court, said, "It is good to know that CPCB takes cognizance of complaints on social media. In the last 10 months, 53% of complaints were resolved. There is lack of awareness among people that they can bring unauthorised activities causing pollution directly to the notice of CPCB through social media. The CPCB has powers to take legal action and impose penalties on those causing harm to environment."